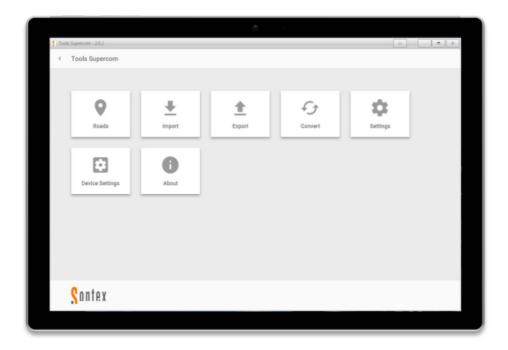
Tools Supercom

Software and App for mobile readout and configuration of smart meters





По вопросам продаж и поддержки обращайтесь:

Архангельск (8182)63-90-72 Астана +7(7172)727-132 Астрахань (8512)99-46-04 Барнаул (3852)73-04-60 Белгород (4722)40-23-64 Брянск (4832)59-03-52 Владивосток (423)249-28-31 Волгоград (844)278-03-48 Вологда (8172)26-41-59 Воронеж (473)204-51-73 Екатеринбург (343)384-55-89 Иваново (4932)77-34-06 Ижевск (3412)26-03-58 Иркутск (395) 279-98-46 Киргизия (996)312-96-26-47 Казань (843)206-01-48
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Эл. почта: sxf@nt-rt.ru || Сайт: https://sontex.nt-rt.ru/

Application

The Sontex software **Tools Supercom** is an easy to use and intuitive PC software and Android App. It is designed for walk-by readout and configuration of system components and smart meters.

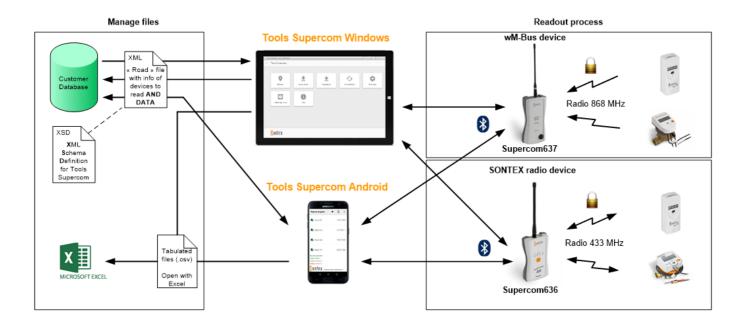
It runs on:

- Windows OS for PCs or tablets
- Android OS for smartphones or tablets

Both, the software and the App, support the 2 models of radio modems:

- Supercom 636 for SONTEX radio devices 433 MHz
- Supercom 637 for wM-Bus and OMS devices 868 MHz

Readout concept



Tools Supercom Windows

The Software **Tools Supercom Windows** has a simple and logical icon-based navigation that makes the application very easy to use. The application offers multiple features which make the handling data simple, fast, and easy.

The software comes in two editions, one having additional features:

- Basic
- Professional

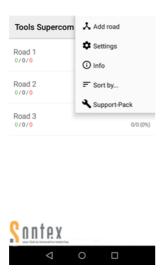
Short features overview for the Basic and **Professional** levels (Version 2.5.x):

	Basic	Pro
Support of the Supercom 636 modem (SONTEX radio)	✓	✓
Readout of SONTEX radio devices	✓	✓
Parametrisation of SONTEX radio devices	✓	✓
Support of the Supercom 637 wM-Bus and OMS modem	✓	✓
Readout of Sontex wM-Bus and OMS devices	✓	✓
Three global AES-128 keys	✓	✓
Detailed road information in roads view	✓	✓
Editing of tasks	✓	✓
Filtering of tasks in the road	✓	✓
Copy&paste and drag&drop over multiple roads	✓	✓
Road conversion (param<->read)	✓	✓
Sorting of road files	✓	✓
Filtering of road files	✓	✓
Multi-editing	✓	✓
Manual fall back of failed read task on selected devices	✓	✓
Editing of Sontex 556 and 566 LCD sequence	✓	✓
Export readouts to csv files	✓	✓
Internationalisation (EN, DE, FR, IT)	✓	✓
Update check	✓	✓
Direct update from Tools Supercom	✓	✓
Search task for a specific OMS device	×	✓
Scan of OMS devices	×	✓
Individual AES-128 keys	×	✓
Support of the OMS Key Exchange file format	×	✓
Download of AES keys from Exchange platform.app	×	✓
Decryption of tasks/roads after a readout	×	✓
Templates	×	✓

Tools Supercom Android

The App **Tools Supercom Android** changes your smartphone into an efficient readout tool using its Bluetooth connection and offering multiple features.

The App Tools Supercom Android has simple and logical main and road menus with several possibilities to create and edit tasks.





Short features overview (Version 3.0.x):

Readout of SONTEX radio devices Parametrisation of SONTEX radio devices Support of the Supercom 637 wM-Bus and OMS modem Readout of Sontex wM-Bus and OMS devices Three global AES-128 keys Maximum recommended number of tasks per road: 1000 Same road file format as Tools Supercom Windows Detailed road information in roads view Road conversion (param<->read) Sorting of road files Editing of tasks Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code		Android
Parametrisation of SONTEX radio devices Support of the Supercom 637 wM-Bus and OMS modem Readout of Sontex wM-Bus and OMS devices Three global AES-128 keys Maximum recommended number of tasks per road: 1000 Same road file format as Tools Supercom Windows Detailed road information in roads view Road conversion (param<->read) Sorting of road files Editing of tasks Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code	Support of the Supercom 636 modem (SONTEX radio)	✓
Support of the Supercom 637 wM-Bus and OMS modem Readout of Sontex wM-Bus and OMS devices Three global AES-128 keys Maximum recommended number of tasks per road: 1000 Same road file format as Tools Supercom Windows Detailed road information in roads view Road conversion (param<->read) Sorting of road files Editing of tasks Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Readout of SONTEX radio devices	✓
Readout of Sontex wM-Bus and OMS devices Three global AES-128 keys Maximum recommended number of tasks per road: 1000 Same road file format as Tools Supercom Windows Detailed road information in roads view Road conversion (param<->read) Sorting of road files Editing of tasks Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code	Parametrisation of SONTEX radio devices	✓
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Maximum recommended number of tasks per road: 1000 Same road file format as Tools Supercom Windows Detailed road information in roads view Road conversion (param<->read) Sorting of road files Editing of tasks Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Readout of Sontex wM-Bus and OMS devices	✓
Same road file format as Tools Supercom Windows Detailed road information in roads view Road conversion (param<->read) Sorting of road files Editing of tasks Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Three global AES-128 keys	✓
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Sorting of road files Editing of tasks Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Detailed road information in roads view	✓
Editing of tasks Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Road conversion (param<->read)	✓
Editing of 556 LCD sequence Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Sorting of road files	✓
Coloured task state and warning Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Editing of tasks	✓
Displaying of the readout results Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Editing of 556 LCD sequence	✓
Export readouts to csv file Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Coloured task state and warning	✓
Internationalisation (EN, DE, FR, IT) Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Displaying of the readout results	✓
Scan of OMS devices Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Export readouts to csv file	✓
Individual AES-128 keys Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Internationalisation (EN, DE, FR, IT)	✓
Support of the OMS Key Exchange file format Download of AES keys from exchange-platform.app Decryption of tasks/roads after a readout Task creation from QR-code License installation from QR-code	Scan of OMS devices	✓
Download of AES keys from exchange-platform.app ✓ Decryption of tasks/roads after a readout Task creation from QR-code ✓ License installation from QR-code	Individual AES-128 keys	✓
Decryption of tasks/roads after a readout Task creation from QR-code ∠ License installation from QR-code	Support of the OMS Key Exchange file format	✓
Task creation from QR-code ✓ License installation from QR-code	Download of AES keys from exchange-platform.app	✓
License installation from QR-code	Decryption of tasks/roads after a readout	✓
-	Task creation from QR-code	✓
Road location support (display, name suggestion)	License installation from QR-code	✓
11 \ 1 // 33 /	Road location support (display, name suggestion)	✓

Software and hardware requirements

For the **Windows** version the following hardware and software are needed:

- PC or tablet with: Windows 7 or 10 32/64 bits
- 2 GB memory (RAM)
- Screen resolution of 1024x768 pixels
- Supercom 636 and/or Supercom 637 radio modem
- Bluetooth or USB port connection to connect the radio modem
- Supercom 636
- Bluetooth connection to connect to the radio modem Supercom 637

For the **Android** version the following hardware and software are needed:

- Android device with minimum installed platform version 4.1.x (Jelly Bean)
- 2 GB memory (RAM)
- Minimum 100 MB free internal Memory for up to 4 roads at maximum. More internal memory depending on the size and quantities of roads
- CPU quad-core 1.3 GHz (better octa-core)
- Screen resolution of 720x1280 pixels
- Supercom 636 and/or Supercom 637 radio modem
- Bluetooth connection to connect the Sontex radio modem Supercom 636 and/or Supercom 637
- Windows PC for copying the App and road files to the Android device, though the App can be downloaded from the Sontex Extranet directly

The Tools Supercom Android App 1.3.0 was successfully tested on following devices:

Model	Android Version	Display Size	Resolution Pixel	Processor	Internal Memory	RAM
HTC 10 *	7.0	5.2"	1440 x 2560	Quad-core 2.2 GHz	32 GB	4 GB
HTC One A9	7.0	5.0"	1080 x 1920	Octa-core (4 x 1.5 GHz + 4 x 1.2 GHz)	16 GB	2 GB
HTC One M8 *	6.0	5.0"	1080 x 1920	Quad-core 2.3 GHz	16 GB	2 GB
Huawei P8 lite (ALE-L21)	6.0	5.0"	720 x 1280	Octa-core 1.2 GHz	16 GB	2 GB
Huawei P9 (VNS-L21)	6.0	5.2"	1080 x 1920	Octa-core (4 x 2.5 GHz + 4 x 1.8 GHz)	32 GB	3 GB
Huawei Y6II Compact *	5.1	5.5"	720 x 1280	Quad-core 1.3 GHz	16 GB	2 GB
Nokia 8	8.1	5.3"	1440 x 2560	Octa-core (4 x 2.5 GHz + 4 x 1.8 GHz)	128 GB	6 GB
Samsung Galaxy tab A	7.0	10.1"	1920 x 1200	Octa-core 1.6 GHz	16 GB	2 GB
Samsung Galaxy S8	7.0	5.8"	1440 x 2960	Octa-core 2.3 GHz	64 GB	4 GB
Samsung Galaxy xCover 4 *	7.0	5.0"	720 x 1280	Quad-core 1.4 GHz	16 GB	2 GB
Sony Xperia Z5	7.1.1	5.2"	1080 x 1920	Octa-core (4 x 1.5 GHz + 4 x 2.0 GHz)	32 GB	2 GB

^(*) It is not recommended to use the export function for roads over 500 devices.



This new service manages your individual AES keys digitally and securely thanks to the web platform developed by Sontex.

The web-based exchange platform distributes and manages personal AES keys for users of Sontex devices, naturally 24/7.

Thanks to protected access, the userfriendly platform offers fully secure key management. Additional services, such as key synchronisation with a variety of readout software, will be available in the near future.

- Individual AES keys for Sontex products
- Secure data transmission guaranteed thanks to bidirectional end-to-end encryption
- 24/7 access
- Highly secure web exchange platform
- Versatile services in development





Secure and easy-to-use End-to-end encryption while remaining highly user-friendly.



Versatile

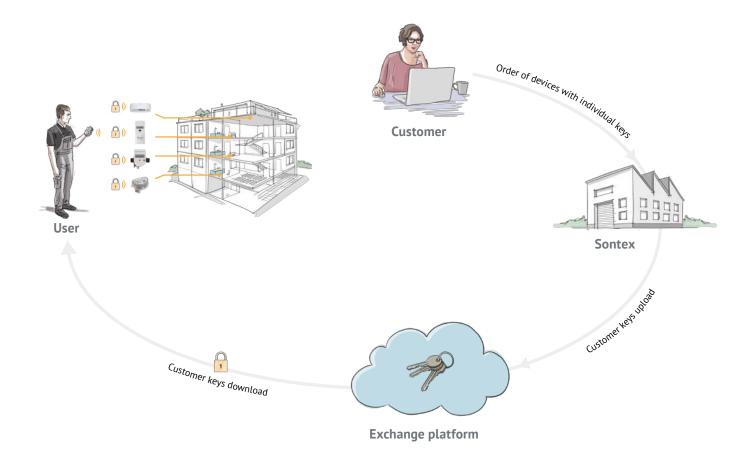
Platform supports numerous services.



Availability

AES keys can be requested at any time and are immediately available.

The key manager solution



Specifications

Technology	User interface	Web-application with modern UI running on Web browser
	Server	Cloud based, hosted in Switzerland
	Supported browsers	Tested with Chrome and Firefox / Windows Explorer not supported
Key exchange	Standard file format	Signed XML file with encrypted AES keys, following the specification from OMS-Group
	Web service REST (JSON)	For synchronisation of the AES keys to Tools Supercom or other application software (planned)
Security	https (TLS)	End-to-end encryption (traffic)
	2-way authentication for users	Authentication through a smartphone app (time-based one-time password)
	User roles	Role based access control to keys and software features
Availability	Uptime	99.5%
Supported languages	Languages	EN/DE/IT/FR



LoRaWAN[™] for Sontex devices



LoRaWAN™ is an IoT communication protocol that allows long range, bidirectional communication at low cost and low power consumption. The consumption data are thus always available and can be transmitted securely thanks to end-to-end encryption.

Sontex not only offers LoRaWAN™ enabled devices but also supports its customers during commissioning and in the choice of the right partner for setting up the network.



Available

Data is available everywhere and at any time.





Offers secure end-to-end encryption.



Long range

Stable radio link over several kilometres.

LoRaMAN™



Versatile

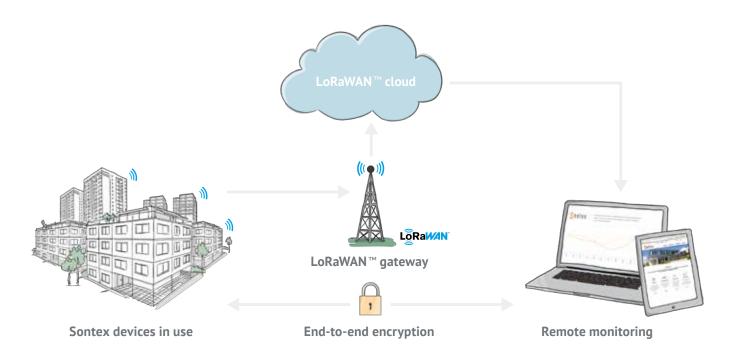
Supports supplementary services such as monitoring.



Cost-effective

Fewer gateways, lower costs.

The LoRaWAN™ solution



Specifications

LoRaWAN	Region EU 868	
LONGWAIT		
	Specification	1.0.3
	Operating class	A
	Activation	OTAA (Over The Air Activation) or ABP (Activation By Personalization)
LoRa	Modulation	LoRa
	Bandwidth	125 kHz
	Data rate	DR0 to DR5
	Bit rate	0.3 to 5 kbps
Ope	Operating cycle	< 1%
	Tx power	14 dBm
	Range	Over several kilometres

Applications

Our products are used for the following purposes:



Home automation

Transparency and reliability are prerequisites for a fair cost allocation. Sontex offers realtors and owners many possibilities for parameterizing and reading out data.



Building automation

000

Operating, monitoring and coordinating multiple devices are the basis of modern building automation.

This optimises energy consumption and operating costs. Sontex products enhance your comfort.



√Energy suppliers

As a provider of metering solutions for heating and cooling applications, Sontex ensures that energy—suppliers can benefit from precise measurements and reliable data.

Home automation

Transparency and reliability are prerequisites for a fair cost allocation. Sontex offers realtors and owners many possibilities for parameterizing and reading out data.

Quicklinks

Supercal 5

Software Tools Supercom

Supercom 647 Supercom

637

Ei6500-SA2

Supercom 327 Supercom

323

Sontex 566

Sontex 565

Sontex 868

Supercom 580

Supercom 581

Supercom 587

Supercom 582

Supercom W2-L

Supercom 583

Supercal 739

Supercom 541

Superstatic 440

Superstatic 789

Superstatic 749

Supercom 646

Supercom 636

Supercom 656

Building automation

Operating, monitoring and coordinating multiple devices are the basis of modern building automation. This optimises energy consumption and operating costs. Sontex products enhance your comfort.

Quicklinks

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Software Tools

Supercom

Supercom 647

Supercom 637

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Sontex 565

Sontex 868

Supercal 531

Supercom 580

Supercom 581

Supercom 587

Supercom 582

Supercom W2-L

Supercom 583

Supercal 739

Supercom 541

Supercom 646

Supercom 636

Supercom 656

Sontex 624 M-Bus

Superstatic 440

Superstatic 789

Superstatic 749

Energy suppliers

As a provider of metering solutions for heating and cooling applications, Sontex ensures that energy suppliers can benefit from precise measurements and reliable data.

Quicklinks

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Supercal 531

Superstatic 440

Superstatic 789

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